

SEQUENCHER™

Windows 64-bit System Compatibility

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Gene Codes Corporation

T C A G E N E
A G T C O D E S

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Introduction

Sequencher 4.10.1 and above are both 32-bit and 64-bit operating system compatible. Older versions, however, when installed on a computer running 64-bit operating systems require a different driver to communicate with the hardware key. The downloadable 64-bit driver is required for standalone dongles only.

Standalone Licenses

In order to run Sequencher on 64-bit Windows operating systems, you need to download a new set of Sentinel drivers and install them as described below.

- Double-click on the link 'Download the drivers' by going to <http://www.genecodes.com/sequencher/legacy.html>. Note that this is a ZIP compressed file and it must be unzipped to access the installer.
- After the file is unzipped, double-click on Sentinel System Driver Installer 7.5.1.exe.
- Choose "Next" to begin InstallShield Wizard which will guide you through the installation process.
- Agree to the terms and conditions.
- Select installation type and choose "Next". Complete installation is recommended.
- Select "Install" to initiate the installer.
- Allow installer to run. Note that this may take several minutes.
- Select "Finish" to exit the installer.

For additional information, go to the [Safenet website \(http://www.safenet-inc.com/support/tech/sentinel.asp\)](http://www.safenet-inc.com/support/tech/sentinel.asp) and choose the Sentinel SuperPro option, or contact Gene Codes Technical Support.

How do I know if I have a 64-bit processor?

Windows Vista

- Click Start
- Type system in the Start Search box.
- Click System Information in the Programs list.
- Select System Summary in the navigation pane.
- Under Item, look at the System type.
 - For a 32-bit version, you will see X86-based PC.
 - For a 64-bit version, you will see x64-based PC.

Windows XP

- Click Start.
- Click Run.
- Type winmsd.exe and then click OK.

- Select System Summary in the navigation pane.
- Under Item in the details pane, locate Processor.
 - For a 32-bit Processor, the value will start with x86.
- Under Item in the details pane, locate System Type.
 - For a 64-bit Processor, the value will start with x64.

Windows Server 2003

- Click Start.
- Click Run.
- Type winmsd.exe, and then click OK.
- Select System Summary in the navigation pane.
- Under Item in the details pane, locate Processor.
 - For a 32-bit Processor, the value will start with x86.
 - For a 64-bit Processor, the value will start with EM64T or ia64.

If you are still unable to identify the processor for your computer, you can find more information at the following web site: <http://support.microsoft.com/kb/827218>. You can also contact Technical Support at support@genecodes.com.